

8:00am	Arrival and registration	Optus Stadium	
8:30am	Introduction	Karen Tighe Master of Ceremonies	
8:35am	Welcome to Country	Barry McGuire Aboriginal Elder	
8:45am	Official Opening <i>Launch of Foundations of Workers Compensation for Claims Managers</i>	Hon. Bill Johnston MLA Minister for Industrial Relations	
9:05am	Courage and resilience <i>Leading in a crisis</i>	Major Matina Jewell Australian Defence Force 	
10:00am	Morning tea		
10:30am	Build a better normal <i>Case studies from the field</i>	Concurrent session one Psychological claims in the workplace and the impact on workers' compensation Presenter: Allianz & Rehab Management Facilitator: Rebecca Harris, WCWA	Concurrent session two Digital led solutions in the claims process Presenter: CGU & WorkFocus Facilitator: Leona Glasby, WCWA
11:30am	Resilient and future ready <i>Research and trials</i>	Masterclass one Improving practices in a values based world: healthcare in workers compensation Presenter: QBE Facilitator: Chris White, WCWA	Masterclass two Transforming return to work: ODG and reported outcome measures. Presenter: GIO Facilitator: Rob Parkes, WCWA
12:30pm	Lunch - Meet & Greet with Josh Kennedy (West Coast Eagles) and David Mundy (Fremantle Dockers) cont		
1:45pm	Pivot and progress	Marion Fulker CEO Committee for Perth	
2:15pm	Panel discussion <i>Contemporary Issues in workers' compensation</i>	Chris White, CEO Noel Catchpole, ICA WA Chair Rob Moffatt, ARPA WA Chair Dr Peter Connaughton, IOMSC Secretary	
3:15pm	Finding happiness in the post-pandemic workplace	Julian Pace Founder, Happiness Co	
4:15pm	Closing remarks	Karen Tighe Master of Ceremonies	
4:45pm	Cocktail function <i>with live music</i>	Reflecting on 40 years of WCWA Chris White, CEO	
5:00pm	Recognising 40 years of WorkCover WA	Distinguished Service Recognising an outstanding contribution to workers' compensation in Western Australia	Excellence in Leadership Recognising individual leadership and influence in workers' compensation across Western Australia
5:30pm	Networking		
6:30pm	Event close		